

Product Safety Recall



WESTINGHOUSE BLACK TEMPERED GLASS GAS COOKTOPS

Model Number WHG638BC & WHG958BC

Sold at Electrical Retailers from February 2020

IDENTIFICATION: Model WHG638BC & WHG958BC Black Tempered Glass Gas Cooktops. Supplied from February 2020. The model and serial number is visible on the base of the unit

Defect: If the glass breaks it may shatter into fragments and shards that may hit people using the cooktop or people nearby.

Hazard: If there is glass breakage of this cooktop, the glass can break in an unsafe manner. If the glass breaks in an unsafe manner, then the glass may cause serious injury (cuts/laceration). Some glass can break into sharp shards and travel further than expected.

What to do: Consumers should check the model number of their cooktop to see if it is affected. Affected consumers should contact Electrolux to arrange for a refund or for service technician to attend free of charge to replace the product.

Contact details: For more information, consumers can contact Electrolux Home Products and register their details by following the links below or sending an email

phone: **0800 277 542** (Toll free - Monday to Friday 08:00 - 17:00)

email: **Recall.nz@electrolux.com**

online: **www.electrolux.co.nz/support/product-recall**

New Zealand Importer/Distributor

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